



ALEXANDRIA RENEW ENTERPRISES

COMMUNITY UPDATE

ALEXANDRIA WATERFRONT COMMISSION | ALEXANDRIA, VA
MAY 20, 2014

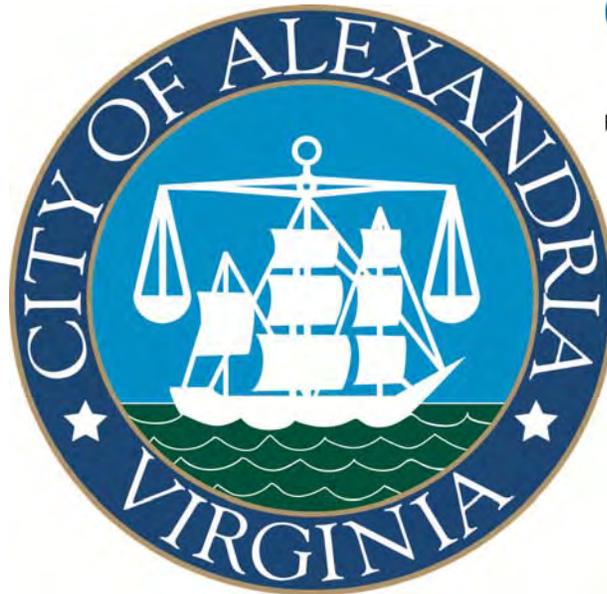
KAREN PALLANSCH
CHIEF EXECUTIVE OFFICER



ALEXANDRIA'S WATER SYSTEM: IT TAKES THREE



VIRGINIA
AMERICAN WATER



ALEXANDRIA
renew
ENTERPRISES®



FORMERLY ALEXANDRIA SANITATION AUTHORITY

ALEXANDRIA SANITATION AUTHORITY

Began operating in 1956...



**On Earth Day 2012, Alexandria Sanitation Authority
Became Alexandria Renew Enterprises**



FORMERLY ALEXANDRIA SANITATION AUTHORITY

Rebranding reflects broader strategy, innovation, sustainability

NEWS!

QUARTERLY BILLS WILL BECOME MONTHLY

- Virginia American Water bill will also go monthly.
- Better data, more accurate readings.
- Find leaks and problems faster to avoid surprises!



Your Alexandria Renew bill will arrive monthly starting this fall!

EXPLAINING YOUR BILL

QUARTERLY USAGE
X RATE

BAY PROTECTION
CHARGE

CITY SEWER
MAINTENANCE FEE



clean sparkling odorless sustainable
it's our job

a message for you...

- Join us at Alexandria Earth Day! April 26th at Ben Brenman Park from 10:00 - 2:00 PM!
- Have you tried Auto-Pay? It's easy!

**Billing questions?
Call 1-703-549-3383**

Wastewater treatment and sewage collection services bill for:

Mr. Samuel Thompson
100 Main Street
Alexandria, VA 22314

Service address: 100 Main Street
Account number: 27-01234567
Quarterly billing date: March 9, 2014

Residential billing period: November 30 to February 28 (90 days)

Current Charges

Wastewater treatment charge (\$6.51 x 9 thousands of gallons)	58.59
Bay Protection Charge	25.15
Total wastewater treatment	83.74

City sewer maintenance fee (\$1.25 x 9 thousands of gallons)	11.25
Total current charges	94.99

Account Summary

Previous bill amount	0.00
Payments	0.00
Remaining balance	0.00

Remaining balance	0.00
Total current charges	94.99

TOTAL DUE \$94.99

PLEASE KEEP THIS PORTION FOR YOUR RECORDS
PLEASE RETURN THIS PORTION FOR YOUR PAYMENT



Alexandria Renew Enterprises
P.O. Box 26428
Alexandria, VA 22313-6428

Account: 27-01234567

Amount due: \$94.99
Due on: April 9, 2014

Amount paid: \$ _____

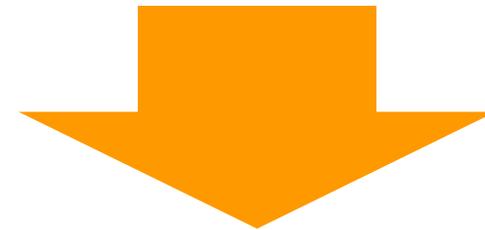
Mr. Samuel Thompson
100 Main Street

A FEW EXAMPLES... **Mr. and Mrs. Jones**



AVERAGE QUARTERLY BILL

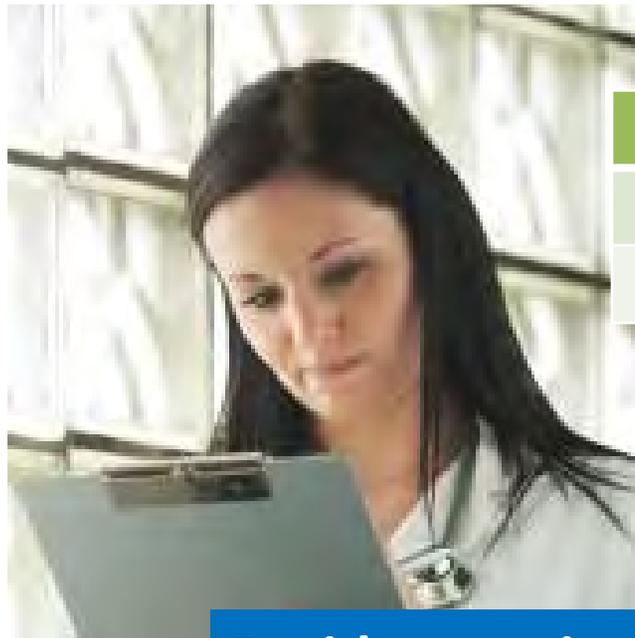
2013	2014
\$132.10	\$126.68



Why lower?

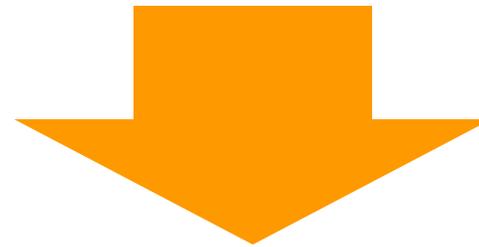
AlexRenew eliminated its \$6.78 account service charge.

A FEW EXAMPLES... **Ms. Betty Kimball**



AVERAGE QUARTERLY BILL

2013	2014
\$82.81	\$77.23



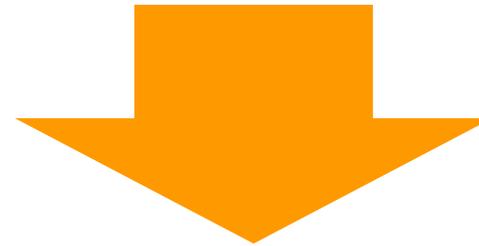
Residents using less than 45,000 gallons of water each quarter got a lower bill!
Average usage: 9,000 – 12,000/quarter

A FEW EXAMPLES... **The Campbell Family**



AVERAGE QUARTERLY BILL

2013	2014
\$175.03	\$171.63



Rates will increase 13 cents per 1,000 gallons starting October 1, 2015 – part of AlexRenew's rate plan approved in 2013.

LOCAL RATE COMPARISONS

To treat 5,000 gallons of wastewater...



THE BOTTOM LINE...

- ✓ Stable rates
- ✓ Comparable to local jurisdictions
- ✓ Provide service 24/7
- ✓ Gives back to the community

NEW NUTRIENT MANAGEMENT FACILITY UNDER FIELD



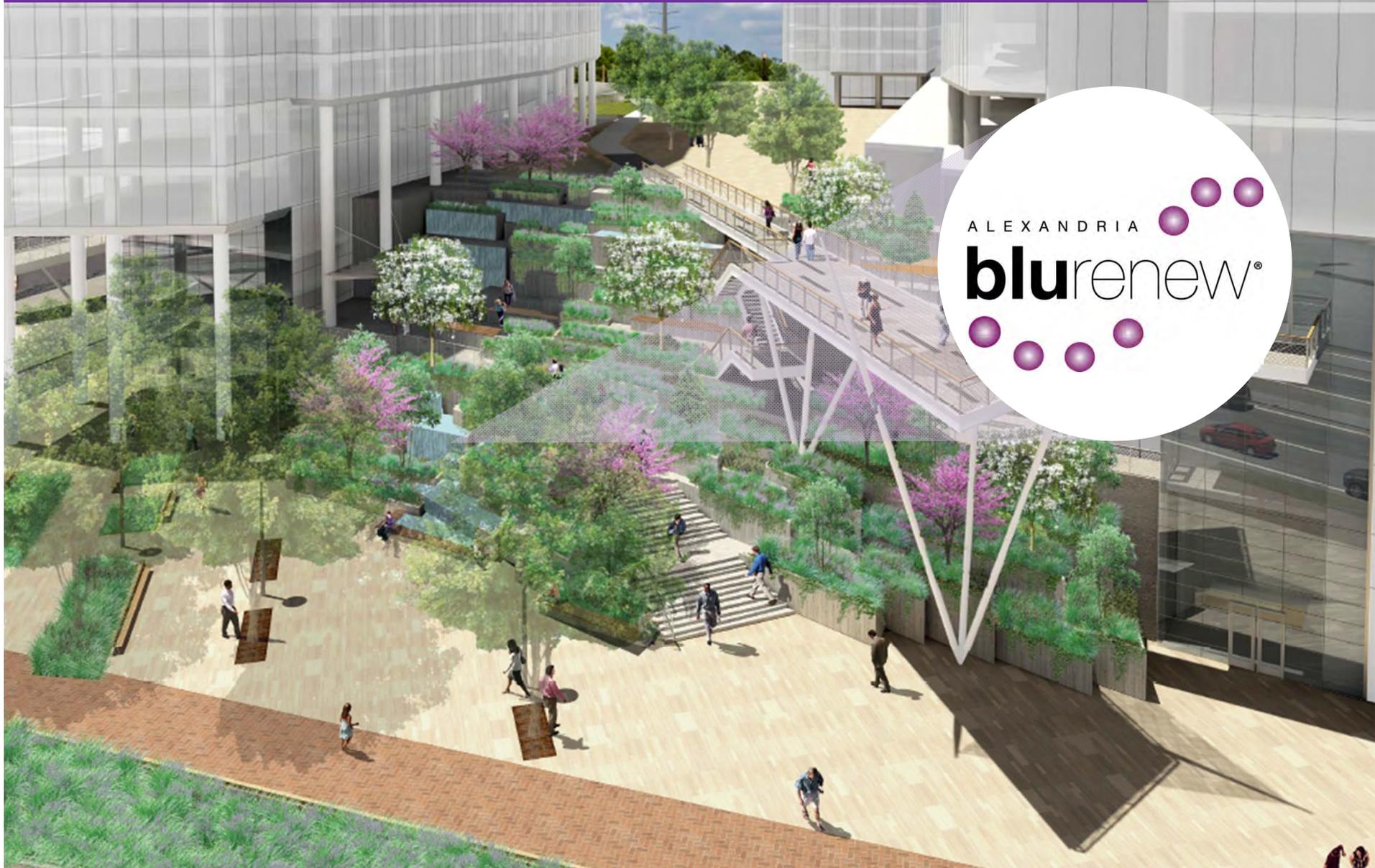
NEW NUTRIENT MANAGEMENT FACILITY UNDER FIELD



NEW NUTRIENT MANAGEMENT FACILITY UNDER FIELD



NEXT DOOR: DEVELOPER TO USE RECLAIMED WATER

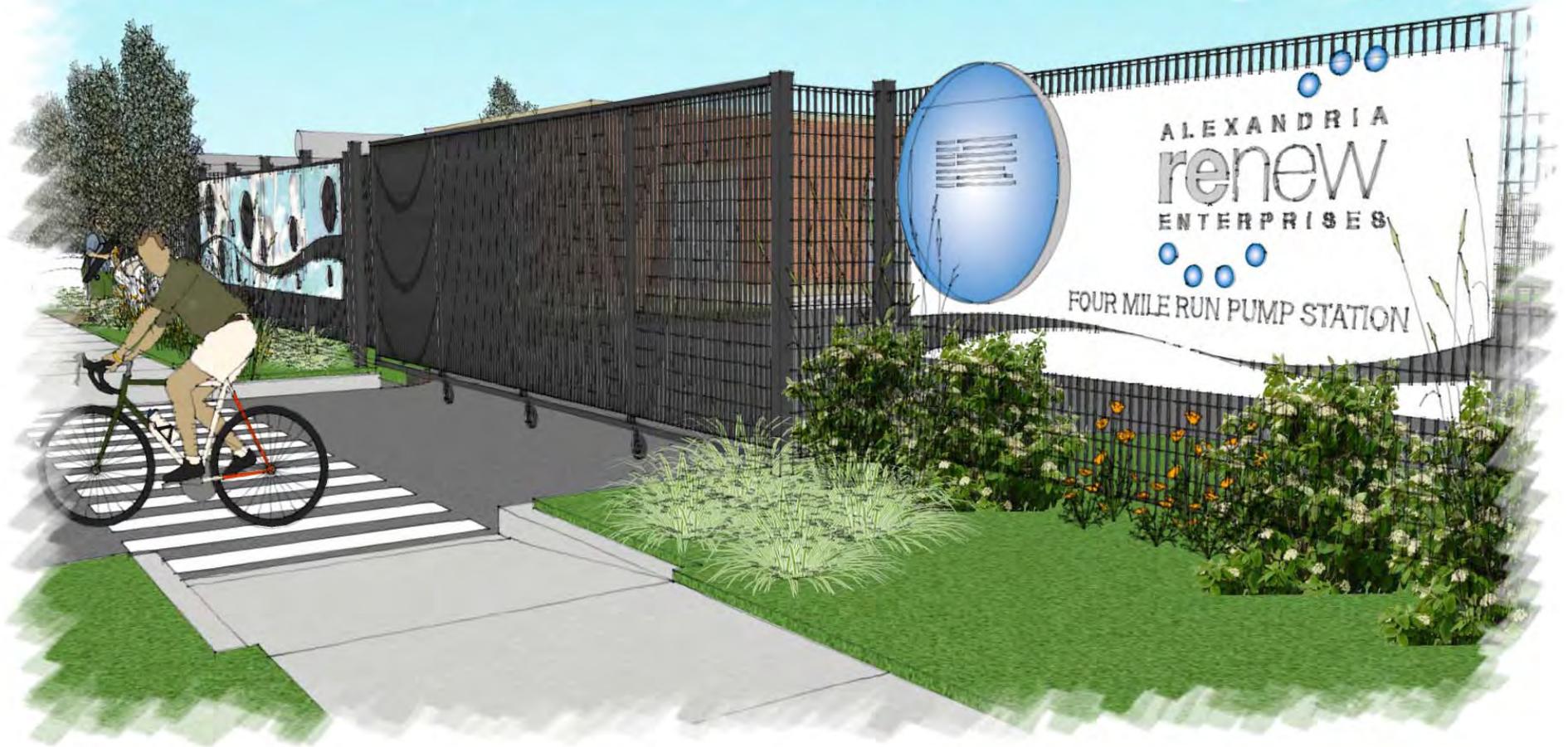


ALEXANDRIA
blurennew[®]

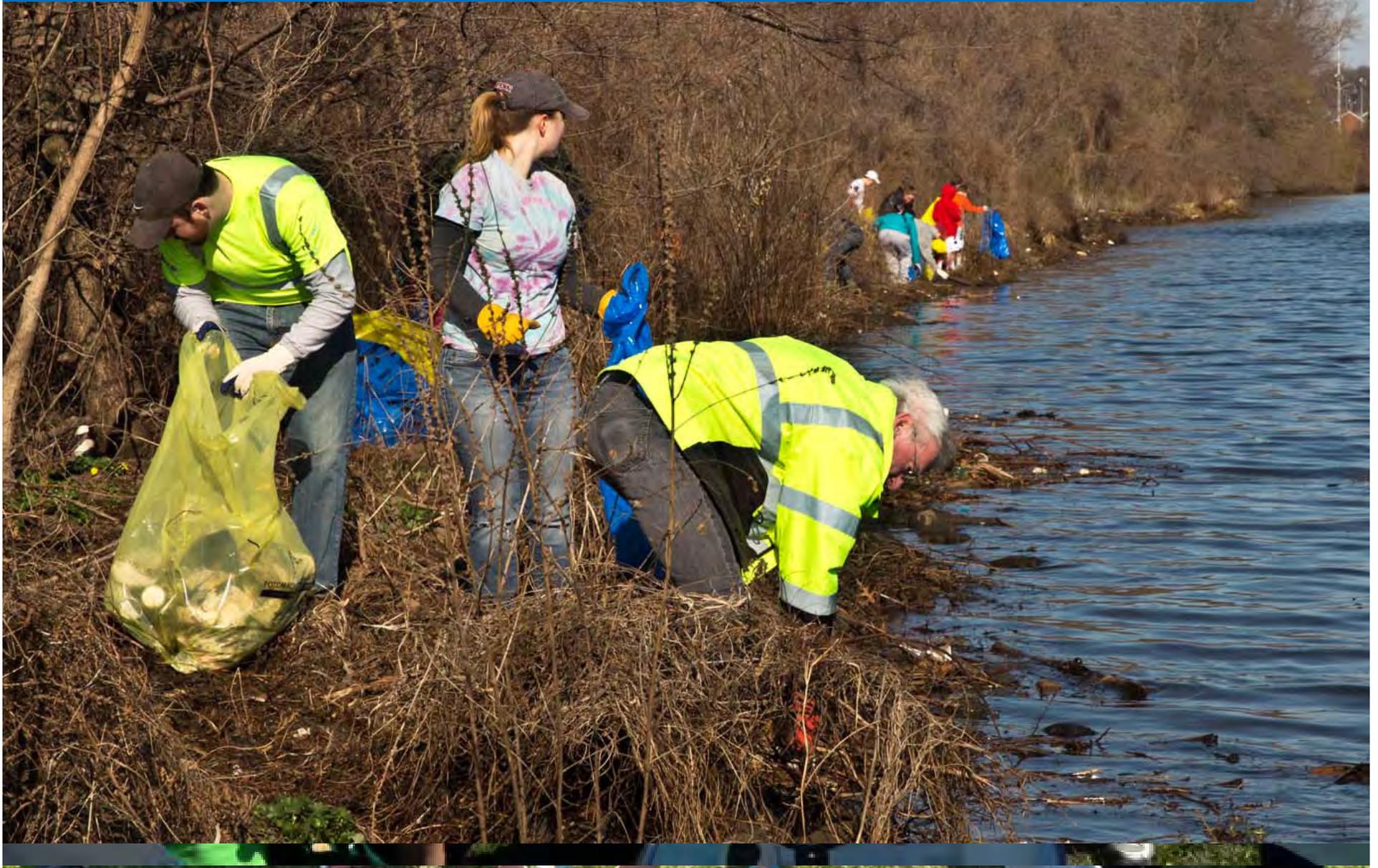
ENVIRONMENTAL CENTER, PART OF THE UPGRADE



UPDATING FOUR MILE RUN PUMP STATION

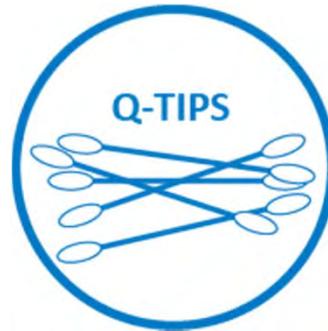


GIVING BACK: COMMUNITY SERVICE



WHAT CAN YOU DO?

Please refrain from sending these down the drain!



Thank You!

Questions?

alexrenew.com

FACEBOOK: Alexandria Renew Enterprises

TWITTER: AlexrenewCEO

